

Refund policy

Any person wishing to withdraw from the tour and be issued with a refund must confirm their withdrawal from the tour in writing to Immersive Education. All deposits are non-refundable.

Cancellation costs are as follows for all travellers:

More than 120 days prior to departure	80% refund of total tour cost
90–120 days prior to departure	60% refund of total tour cost
60–89 days prior to departure	40% refund of total tour cost
Less than 60 days prior to departure	No refund

Please note there may be specialised inclusions in your tour, such as event or instant-purchase airline tickets, that are non-refundable in addition to the above cancellation charges. These cancellation fees are in addition to any cancellation fees that may be levied by our tour suppliers.

Conditions of booking

Responsibility

Immersive Education acts only as agents for hotels, airlines, bus and car companies and other services as part of any tour. Any exchange orders, receipts, contracts and tickets issued by Immersive Education are issued subject to all tariffs and terms and conditions under which any accommodation, transportation or any other services are booked with the above-mentioned businesses.

Immersive Education will not be liable or responsible for death of or injury to any person, loss of or damage to any property or otherwise (including baggage) whether due to its suppliers, employees negligence or otherwise arising out of or in connection with any accommodation, transportation or other services resulting directly or indirectly from acts of God, hijack, fire, breakdown in machinery or equipment, acts of governments or other authorities (including border closures and travel restrictions), de jure or de facto, wars (whether declared or not), hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, pandemics, quarantines, medical or customs regulations delays, cancellations or changes in itinerary / schedules, over bookings or from any causes beyond Immersive Education's control.

Any acts of default of the hotels, airlines, bus or car companies or contractors providing accommodation, transportation or other services or for any loss or damage resulting from improper or insufficient passports, visas or other documents and that neither Immersive Education nor its agents or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour members because of any of the foregoing causes.

All prices quoted are subject to change without notice having regards to unforeseen circumstances, foreign exchange fluctuations and variations in airline operating costs including, but not limited to, an escalation of fuel prices. Unused services cannot be refunded or exchanged. Immersive Education reserves the right to cancel the tour and/or modify the itineraries in any way it thinks desirable and further reserves the right to decline to accept any person on any tour and may substitute hotels where necessary. The issuance and acceptance of receipts, tickets, vouchers, coupons or travel orders shall be deemed consent to the above.

Important information

Please read the following booking conditions carefully and ensure that all tour participants are made aware. All costs shown are subject to change, due to exchange rate fluctuations and increases in land and/or air costs which arise between now and the date of departure.

Tour prices: Tour prices are based on costs as of 1 January in the year in which the quote was issued. Costs will also depend on availability of hotels quoted at the time of acceptance of the quote. These costs are subject to the group travelling together throughout the tour. Any variation may incur fees and may also jeopardise the costs for the rest of the group. Prices are based on the tour numbers stipulated in the tour quote. Any change in tour numbers will result in a revised tour price. Costing is based on an exchange rate of 1 USD = 0.70 GBP.

Documentation: Travellers are responsible for confirming eligibility for entry into the United Kingdom, and completion of associated visa/entry requirements. Please check your applicable requirements with the UK Embassy.

Promotional Material: Images taken and shared whilst on the tour, may be subject to use as promotional material by Immersive Education. Any restrictions on use of images, must be submitted to Immersive Education via the Other Comments section on the Tour Registration Form. Any restrictions on use of image after the Tour Registration has been completed must be submitted in writing to Immersive Education prior to tour departure.